

**Landlords with less than 5 determinations 2020-21**

*In alphabetical order*

Landlord	Maladministration	Partial Maladministration	Reasonable Redress	No Maladministration	Mediation	Outside Jurisdiction	Withdrawn	Grand Total
Abri Group Limited	1		1	2				4
Acis Group Limited		1		1				2
Adur District Council	3		1					4
Arun District Council	1			1				2
Ashfield District Council				1				1
Ashford Borough Council				1				1
Aspire Housing Limited				1			1	2
B3 Living Limited			1	3				4
Babergh District Council		1						1
Balsall Heath Housing Co-operative Limited						1		1
Basildon Borough Council	2		1	1				4
Bassetlaw District Council				1		1		2
BCP Council				1				1
Bedford Borough Council				1				1
Believe Housing Limited		1	1	1	1			4
Bernicia Group	1			2		1		4
Beyond Housing Limited	1							1
Blackpool Council				1				1
Bolsover District Council				1				1
bpha Limited			1	2				3
Brentwood Borough Council	1			2		1		4
Brighter Places		1						1
Brighton Housing Trust				1				1
Broadacres Housing Association Limited				2		1		3
Bromsgrove District Housing Trust Limited				1				1
Broxtowe Borough Council	1			1				2
Cambridge City Council			1	1				2
Cannock Chase District Council				1				1
Canterbury City Council	2	1					1	4
Castle Point Borough Council			1					1
Castles & Coasts Housing Association Limited				1				1
Chelmer Housing Partnership Limited			1	1				2
Chorus Homes Limited			1	1				2
Christian Action (Enfield) Housing Association Limited			1				1	2
City of London Corporation						2		2
Colchester Borough Council				1				1
Community Gateway Association Limited				1				1
Connect Housing Association Limited				2		1		3
Connexus Housing Limited					1			1
Co-op Homes (South) Limited	1							1
Cornwall Council				1				1
Cornwall Housing Limited		3						3
Cotman Housing Association Limited		1		1				2
Cross Keys Homes Limited	1			2		1		4
Croydon Churches Housing Association Limited		1		1				2

Curo Places Limited		1		2		1		4
Dacorum Borough Council		1				2		3
Dartford Borough Council			1	1				2
Derby Homes Limited			1	1				2
Derwent Community Housing Association Limited				1				1
Doncaster Metropolitan Borough Council		2		1				3
East Devon District Council	3			1				4
East End Homes Limited		1		1				2
East Riding of Yorkshire Council		1						1
East Suffolk Council		1	1					2
Eastbourne Borough Council		1	1	1			1	4
Eastlight Community Homes Limited		1		3				4
Ebony Sistren Housing Association Limited				1				1
Ekaya Housing Association Limited	1							1
Elim Housing Association Limited				1				1
EMH Housing and Regeneration Limited	2	1		1				4
English Rural Housing Association Limited	1							1
Equity Housing Group Limited	1	1		1		1		4
Exeter City Council				1				1
First Choice Homes Oldham Limited		2					1	3
Flagship Housing Group Limited	1		2	1				4
Folkestone & Hythe District Council	1							1
ForHousing Limited	2							2
Freebridge Community Housing Limited		1			1	1		3
Futures Housing Group Limited	2						1	3
Gateway Housing Association Limited		1						1
Gloucester City Homes Limited			1	1				2
Grainger Trust Limited						1		1
Grand Union Housing Group Limited	1	1		1				3
Gravesham Borough Council		1						1
Great Places Housing Association	2			2				4
Great Yarmouth Borough Council				1				1
Greatwell Homes Limited				1				1
Hackney Housing Co-operative Limited						1		1
Halo Housing Association Limited				1				1
Halton Housing	1							1
Harecourt Community H A Ltd	1							1
Harrogate Borough Council		1		1		1		3
Harrogate Housing Association Limited			1					1
Hastoe Housing Association Limited				1				1
Hexagon Housing Association Limited	2	1		1				4
Hightown Housing Association Limited		1						1
Hinckley and Bosworth Borough Council	1							1
Homes Plus Limited (previously ,South Staffordshire Housing Association)			1	1				2
Hornsey Housing Trust Limited	1							1
Housing 21		1	1	1		1		4
Housing For Women							1	1
Housing Solutions	2			1				3
Hundred Houses Society Limited				1				1

Incommunities Limited		1		3			4
Inquilab Housing Association Limited	1					1	2
Irwell Valley Housing Association Limited		1	1				2
Islington and Shoreditch Housing Association Limited	1			1			2
'Johnnie' Johnson Housing Trust Limited			1	1			2
Joseph Rowntree Housing Trust					1		1
Karbon Homes Limited		1	1	1		1	4
Kingston upon Hull City Council	2			2			4
Kirklees Council				1		1	2
Lark Lane Housing Co-operative Limited						1	1
Leeds Federated Housing Association Limited			1	1			2
Leeds Jewish Housing Association Limited			1				1
Lewes District Council		1					1
Lincolnshire Housing Partnership Limited		1	1				2
Liverpool Jewish Housing Association Limited		1					1
Livv Housing Group	1	1	2				4
London Borough of Bromley						1	1
London Borough of Enfield	1						2
London Borough of Hillingdon	1			3			4
Luton Borough Council	1						1
Luton Community Housing Ltd				1			1
Magna Housing Limited				1		1	2
Maidstone Borough Council						1	1
Manchester City Council	1						1
Mansfield District Council				1			1
Medway Council				1			1
Melton Borough Council	1	1					2
Merlin Housing Society Limited				1			1
MHS Homes Ltd				1			1
Milton Keynes Council		1				1	2
Mosscares St. Vincent's Housing Group Limited			1	2			3
Nether Edge Management Company Limited	1						1
Newcastle City Council				2			2
North Camden Housing Co-operative Limited		1					1
North Devon Homes	1						1
North Star Housing Group			1				1
North West Leicestershire District Council		1		1			2
Norwich City Council		1					1
Nottingham City Homes	1	2					3
Nottingham Community Housing Association Limited	2			1			3
Oadby and Wigston Borough Council		1					1
Ocean Housing Limited			1	1		1	3
One Manchester Limited				4			4
Ongo Homes Limited				3			3
Origin Housing Limited	1		1	1		1	4
Paradigm Housing Group Limited				1	1		2
Phoenix Community Housing Association (Bellingham and Downham) Limited		1					1
Pine Court Housing Association Limited				1			1
Pinnacle Spaces Limited				1			1

Plus Dane Housing Limited		1				1		2
Plymouth Community Homes Limited		1						1
Poole Housing Partnership Ltd	1			1				2
Poplar Housing And Regeneration Community Association Limited			2					2
Progress Housing Association Limited			1					1
Radcliffe Housing Society Limited				1				1
Raven Housing Trust Limited			2					2
Red Kite Community Housing Limited				3				3
Redditch Borough Council						1		1
Redwing Living Limited						1		1
Reside Housing Association Limited			1					1
Rochdale Boroughwide Housing Limited		2						2
Rosebery Housing Association Limited	1							1
Rotherham Metropolitan Borough Council		2		2				4
Rykneld Homes Limited	1							1
Sadeh Lok Limited				1				1
Saffron Housing Trust Limited		1		3				4
Salvation Army Housing Association						1		1
Saxon Weald	1			1	1	1		4
Selwood Housing Society Limited				1				1
Sevenside Housing	1							1
Sheffield City Council		2		2				4
Silva Homes Limited				1				1
Six Town Housing Limited				2				2
Slough Borough Council	1	1		1				3
Soho Housing Association Limited		1		1				2
Solihull Metropolitan Borough Council	1					1		2
Somerset West and Taunton Council			1					1
South Cambridgeshire District Council		1		1				2
South Lakes Housing			1	1				2
South Shropshire Housing Association				1				1
South Tyneside Housing Ventures Trust Limited						1		1
Southampton City Council				1				1
Southend-on-Sea Borough Council		1						1
Southway Housing Trust (Manchester) Limited		1	1	1				3
St Albans City and District Council	1	1						2
St Andrew Housing Co-operative Limited	1							1
St Mungo Community Housing Association	1							1
Stafford & Rural Homes	1		1	1				3
Stevenage Borough Council	2	1						3
Stockport Homes Limited				2				2
Stoke-on-Trent City Council	1			1	1			3
Suffolk Housing Society Limited				1				1
Sutton Housing Society Limited		1						1
Swan Housing Association Limited	1							1
Swindon Borough Council	1		1	1		1		4
Tamar Housing Society Limited				1				1
Tamworth Borough Council				1				1
Teign Housing		1		1	1			3
Thanet District Council	1	1				1		3

The Affinity Homes Group Ltd	1						1
The Cambridge Housing Society Limited				1			1
The Community Housing Group Limited	1						1
The Extracare Charitable Trust			1				1
The Wrekin Housing Group Limited		1		2			3
Three Rivers District Council		1				1	2
Together Housing Association Limited	1						1
Tower Hamlets Community Housing		2					2
Town and Country Housing	1		1	2			4
Trafford Housing Trust Limited		1	1	1			3
Trent & Dove Housing Limited						1	1
Trident Housing Association Limited			1	1			2
Tuntum Housing Association Limited				1			1
Two Rivers Housing	1						1
Vale of Aylesbury Housing Trust Limited		1					1
Walsall Housing Group Limited			1	3			4
Warrington Borough Council						1	1
Warwick District Council		1					1
Warwickshire Rural Housing Association Limited				1			1
Waverley Borough Council	3	1					4
Wealden District Council		2		1			3
Welwyn Hatfield Borough Council	1	2				1	4
West Northamptonshire Council		1		1			2
Westlea Housing Association Limited		1					1
Westminster Community Homes Limited			1				1
Westward Housing Group Limited				1		2	3
Wiltshire Council		1				1	2
Winchester City Council				1		1	2
Woking Borough Council		2					2
Women's Pioneer Housing Limited				1			1
Wythenshawe Community Housing Group Limited			2				2
York City Council		3	1				4
Your Housing Limited		1	1	1			3

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